

eGovernment

eGovernment Fundamentals

Course Objectives

What will constitute competitive advantage for eGovernment? Is it online government services? Governments today have no choice to shift from traditional to online service delivery. What will leaders do? A broader grasp of eGovernment is imperative for leaders to position their governments, citizens, businesses and communities for sustainable strategic advantage.

Duration: 5 Days

Prerequisites:

"Management of Information Systems" course or equivalent

Who Would Benefit:

Government employees and ERP

Course Content

- An overview on eGovernment:
 - Why is government getting involved in the Internet?
 - What is eGovernment?
 - What about those who haven't got computers?
 - How will eGovernment improve quality of government?
 - How will people judge the progress of eGovernment?
 - How will eGovernment vision fit with social and economic goals?
 - Objectives of eGovernment.
 - The experience of eGovernment.
- Realizing eGovernment:
 - Where eGovernment is.
 - Where eGovernment will be.
 - A proper eGovernment framework
 - eGovernment system infrastructure.
 - The engines of the eGovernment framework.
 - Characteristics of good eGovernment software components.
 - eGovernment software applications.
 - eGovernment points of access.
 - Conclusion.
- Case Examples

